

POSITION	Senior Field Service Engineer – Data Center Critical Power Systems
DURATION	Permanent
LOCATION	New Orleans, LA
SALARY	\$110,000 - \$120,000 (Negotiable & Commensurate with experience)

Join an Industry Leader in Data Center Critical Power Solutions!

We are searching for top-tier talent to join a global powerhouse in energy-efficient solutions. Our client is a recognized leader in data center infrastructure, power systems, industrial automation, and renewable energy, with a commitment to innovation and sustainability. With operations in nearly 200 locations worldwide, they are shaping the future of smart cities and sustainable technology.

This is your chance to work with cutting-edge critical power technology while advancing your career with a company that values expertise, leadership, and growth.

The Role: Elevate Your Career in Critical Power Systems

Our client is seeking a **Senior Field Service Engineer** specializing in **Data Center & Critical Power Systems**. This role is designed for a **technical expert** ready to take ownership of complex power system installations, troubleshooting, and customer service excellence.

Key Responsibilities:

- Provide on-site technical support for **UPS systems**, including installation, maintenance, and troubleshooting.
- Perform preventive maintenance on **UPS systems, PDUs, Static Automatic Transfer Switches, and Branch Circuit Monitoring** to ensure optimal performance.
- Diagnose and resolve power system issues with **precision and speed**.
- Collaborate with sales teams to offer technical expertise during the sales process.
- Deliver training to customers and end-users on system operation and maintenance.
- Stay ahead of industry advancements and contribute to product improvement.

What You Bring:

- **Technical degree** in electronics or a related field, or **military electronics training**.
- **5+ years of hands-on experience** in critical power systems, with the ability to troubleshoot down to the component level including uninterruptible power supply (UPS), batteries, PDU's, Static Automatic Transfer Switches (ATS), Branch Circuit Monitoring, and other electrical equipment.

- Deep expertise in **UPS systems, power distribution units (PDUs), batteries, and power maintenance.**
 - Strong problem-solving skills and the ability to manage complex technical issues in high-pressure environments.
 - **Excellent communication skills** to explain technical concepts to clients and team members.
 - Ability to work independently while collaborating effectively with cross-functional teams.
 - **Willingness to travel up to 60%**, including overnight stays.
 - **Valid driver's license** with a strong driving record.
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Why Join This Team?

- **Competitive Salary:** Starting at **\$110,000+ (Negotiable based on experience).**
- **Comprehensive Benefits:** 401(k), health insurance, vision, dental, and more.
- **Career Growth:** A highly autonomous role offering opportunities for professional development and advancement.
- **Recognition & Rewards:** Annual salary reviews, service awards, and referral bonuses.
- **Industry Leadership:** Work with an **award-winning company** at the forefront of energy efficiency and critical power solutions.

If you're a proactive, technically skilled professional looking to make an impact in the critical power industry, we want to hear from you!

How to Apply:

Submit your resume and a brief cover letter outlining your qualifications to careers@masaryk.co | Let's build the future of data center power together!

All qualified applicants will receive consideration for employment.